

Cancellations Policy:

As a courtesy to fellow customers, kindly cancel any unneeded reservation if your plans change, and as soon as possible

- Cancellation 48 hours or more prior to the activity starting date will receive a full refund
- Cancellation between 48 to 24 hours prior to the activity starting date is entitled to 50% refund, regardless of reason
- Cancellations within 24 hours from your reserved date will receive NO REFUND of any kind, regardless of whether or not the equipment is re-booked by another party.
- NO SHOWS are charged in full for the tour. Any party that has not arrived by the scheduled time of the tour shall be deemed a NO SHOW.